2019 Northern Emergency Support Services Training Weekend



Prepared by the Host Communities and Organizing Committee



"The Heart of Emergency Response"

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Event Summary

On April 12 – 14[,] 2019, 209 Emergency Support Services (ESS) volunteers and staff from communities across the province gathered in Prince George for the 7th Annual Northern Emergency Support Services Training (NESST) Conference. The event was hosted on the traditional territory of the Lheidli T'enneh, in the City of Prince George Civic Centre.

The NESST Organizing Committee's main goals are to:

- ensure ESS volunteers are provided the skills and abilities to respond to evacuees in any type of emergency or disaster,
- establish relationships by networking and getting to know one another,
- build volunteer capacity,
- and appreciate the significant contributions the volunteers have made to their communities.

On Friday night, the volunteers had an opportunity to meet one another at the Prince George Civic Centre, renew past friendships and make new connections. They were welcomed by Emcee Kyle Sampson, City of Prince George Councillor, Deborah Jones-Middleton, NESST Founder and virtually by Shannon Bell, Nazko community member, Pastor, and 2017 Community Liaison within BC Wildfire Service. Ron Blinn from the First Responder's Café talked about the important work they do to support First Responders and afterwards everyone took part in the "Selfie Scavenger Hunt". Each participant was provided with a delegate bag loaded with emergency supplies and practical gifts that were donated by our sponsors and various communities.

On Saturday morning, Jesse Bowen, Canadian Red Cross talked about the benefits of cross training ESS Volunteers. After breakfast, volunteers attended their chosen courses which included: three full-day courses, seven half-day courses and four 1.5 hour workshops. The list of courses and workshops is listed on page 8.

On Saturday evening the NESST Conference Committee hosted the Volunteer Appreciation Dinner and Awards. The volunteers were recognized for there dedication by the Honourable Lieutenant Governor Janet Austin. Carly Benson gave a moving presentation regarding response to the devastating floods of High River in 2013. Carly was actively involved in this event and the room gave a resounding declaration of approval as Carly finished her presentation. Community gift baskets filled with local gifts and preparedness items were also drawn and given away to many lucky winners.

On Sunday morning during breakfast, Cristian Silva from Team Rubicon gave an inspiring presentation. Then everyone took part in one of four different breakout sessions for the remainder of the morning.

With the experience, stories and knowledge shared by the course facilitators, NESST attendees left feeling they would be able to use their new skills and contacts to benefit their communities and were better prepared to assist their ESS team during a response to an emergency.

The NESST Conference would not have been possible without the generous donations of our sponsors. The cost for the weekend was \$50,872.68. NESST 2019 was 100% paid for with sponsor contributions and registration fees. The following is the complete list of greatly appreciated sponsor contributions.





Acknowledgement of Sponsors

Acknowledgement of all the sponsors was provided on correspondence, event program and signage, and website. Diamond and Platinum level sponsors were given the opportunity to present to the volunteers on Saturday morning.

Total	18,750
Nechako Rotary Club	250
Yellowhead Rotary	250
Prince George Rotary	250
Triton Environmental	500
BC Hydro	500
Skeena Sawmills	1,000
BC Association of Emergency Managers	1,500
Taylor Industrial Mutual Aid	1,500
Pacific Northern Gas	3,000
Centerra Gold	5,000
Nisga'a Lisims Government	5,000

The NESST Conference Committee would like to thank the sponsors again for their contributions. Their generosity will directly benefit the communities of the volunteers as they now have a better understanding of ESS and more tools and experience to bring with them while responding to emergencies.

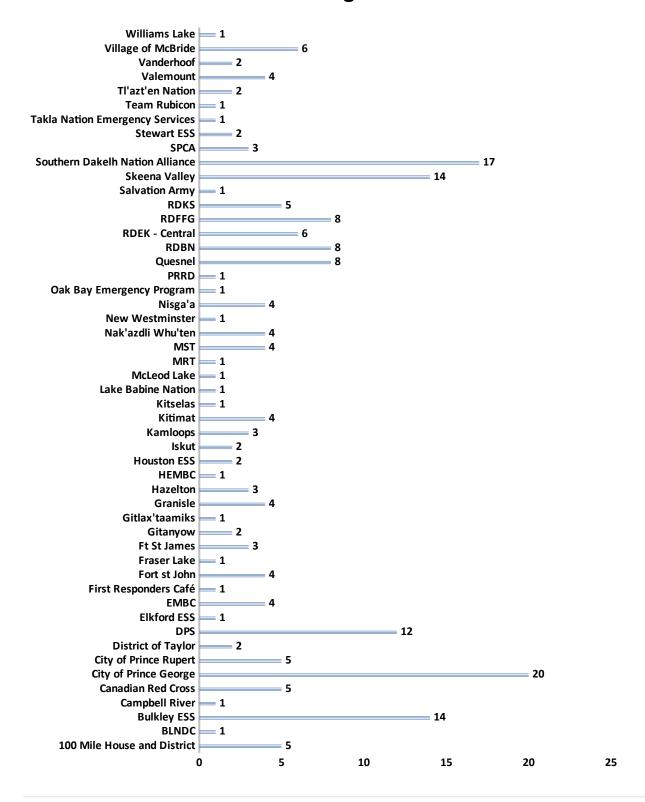




Attendance

This year's attendance for NESST surpassed the organizing committee's expectations with 78 more people than the previous year, for a total of 209 attendees.

number of registrations







Key Outputs

- 1. Improved capacity of Northern Emergency Support Service Organizations to respond to large scale emergencies:
 - with 16 course and breakout options, NESST attendees have gained skills and had many networking opportunities;
 - Northern ESS volunteers will be able to respond to a variety of different situations they may encounter during an emergency;
- 2. Increased communications between Northern ESS organizations:
 - with networking and relationship building opportunities, ESS teams too far away to respond to an incident are still able to communicate with one another for valued support;
 - although they may not be able to respond and help physically, they are always able to count on one another for emotional support, resources, and idea sharing.
- 3. Increased base of volunteers available for mutual aid between communities:
 - the NESST weekend is aimed to bring volunteers together and implement the importance of relying on and helping one another;
 - ESS volunteers may be more willing to travel outside of their communities to help others as they are more familiar with neighbouring ESS teams; and
 - interaction and awareness with/of the Mobile Support Team.

NESST Conference Committee is made up of ESS teams across the north:

- 31 ESS team representatives dedicated their time to make NESST possible;
- during the event, new team representatives expressed interest in joining the committee for future planning.

Conclusion

NESST 2019 was an amazing success. Volunteers left feeling like they were part of a larger team and had new skills to put forward in the field. NESST would not have been possible without the generous support of the sponsors the hard work and dedication of the host community, the Organizing Committee and the commitment of the ESS volunteers.

Attachments

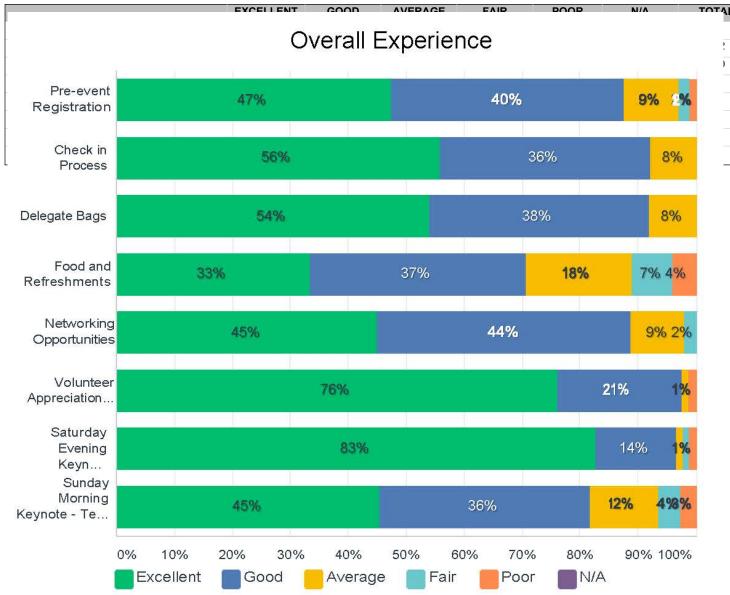
- Evaluation Summary
- NESST Agenda
- Expenses
- Sponsor Acknowledgement
- Pictures of event



Evaluation Summary



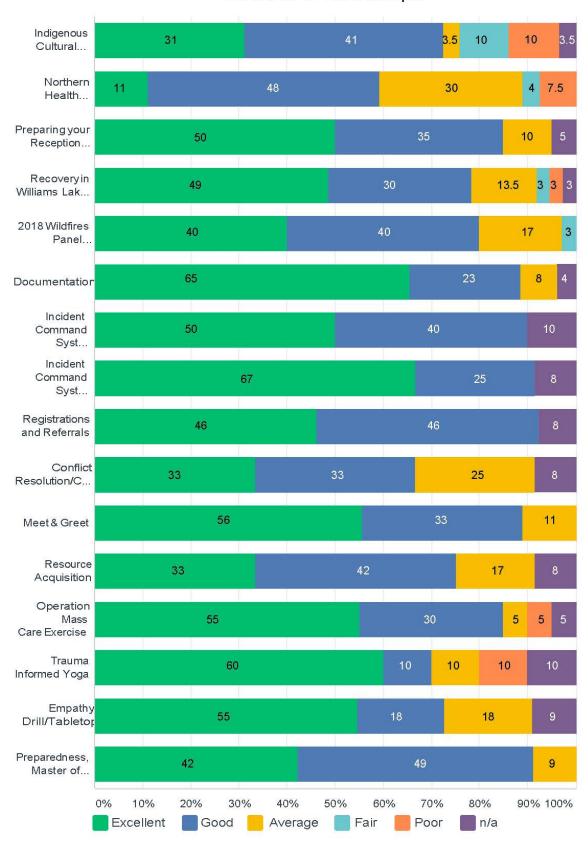








Courses & Workshops







COURSES	EXCELLENT	GOOD	AVERAGE	FAIR	POOR	N/A	TOTAL
Indigenous Cultural Awareness	9	12	1	3	3	1	29
Northern Health Authority	3	13	8	1	2	0	27
Preparing your Reception Centre with Harm Reduction	10	7	2	0	0	1	20
Recovery in Williams Lake - 2017 Wildfires	18	11	5	1	1	1	37
2018 Wildfires Panel Discussion	14	14	6	1	0	0	35
Documentation	17	6	2	0	0	1	26
Incident Command System 100 - morning	5	4	0	0	0	1	10
Incident Command System 100 afternoon	8	3	0	0	0	1	12
Registrations and Referrals	6	6	0	0	0	1	13
Conflict Resolution/Collaborative Problem Solving	4	4	3	0	0	1	12
Meet & Greet	15	9	3	0	0	0	27
Resource Acquisition	4	5	2	0	0	1	12
Operation Mass Care Exercise	11	6	1	0	1	1	20
Trauma Informed Yoga	6	1	1	0	1	1	10
Empathy Drill/Tabletop	6	2	2	0	0	1	11
Preparedness, Master of Disaster, etc.	19	22	4	0	0	0	45





Two things you liked

RESPONSES

- Civic Centre is a good venue. Hotel is good as well Everyone's attitude. The helpful atmosphere
- Meet and Greet
- Friday night scavenger hunt/networking OP Mass Care should be longer time. ""learned lots"" Meeting different teams Networking
- Speakers
- Instructors very effective and clear! All the people very friendly Friday night social and activity
- Documentation Williams Lake 2017
- ➤ I liked that there was lots of guest speakers 2. I felt the pace of the event was just right Volunteer appreciation Indigenous participation
- ➤ Learning opportunities, The chance to meet people from around the province Well prepared speakers master of disaster, Williams Lake recovery
- very positive atmosphere 2. quality of presentations
- ➤ The presentations were very good the speakers were informative, and a lot was learned 2. I really love the focus on selfcare the courses meeting people
- Carly Benson, presentation was very good, lots of take away for good and bad things. Team Rubicon was extremely interesting. great networking.
- Speakers, Carly Benson was great
- atmosphere was great, speakers were amazing, food was excellent, learned a lot with the 2 courses I took did not like breakfast, but was impressed that organizers ""fixed"" for Sunday
- > The people. The information
- Saturday keynote was very good. Table top drill was good to see all the things that could happen Both presentations on the wildfires - very informative
- Wildfires-Williams Lake
- the variety of presentations/presenters getting up and moving around for coffee, etc. great speakers
- Presentation by Carly Benson was amazing. Great networking experiences networking opportunities sharing experiences
- Potential learning Sessions
- meet other ESS groups and discuss ways to improve Great topics for workshops, nice central location
- Impacts multiple systems not just involves EMBC include all across the addressing the gaplarge impacts the whole conference, great info, great presenters. Thank you.
- > the "buzz" after leaving a course good buzz learning new ideas, seeing familiar faces
- experience and knowledge of presenters very well organized, convenience of accommodation, everything seemed to run smoothly Carly Benson, thank you for getting rid of the lunch time activity. All the trailers and trucks (too bad it was cold)
- Connecting with FN Vollies networking
- ➤ Hearing about an actual disaster (Williams Lake) and the changing priorities and action required. Seeing the teamwork amongst a committed group of staff and volunteers who are dedicated to their communities. Opportunity of a face to face course versus an on-line course
- > The networking Cultural Awareness Venue
- The instructor for my course was excellent I liked the venue, was lots of room
- ➤ ICS- credit given for course Team Awesome had no tech glitches during Modernizing ESS Documentation Supper





- venue was great, well organized, courses offers good variety, love the workshops where people are sharing their experiences and what they learned
- Hotel and networking
- interesting sessions learning from others experiences Nice hotel & proximity to NESST courses Very well organized. Great Networking opportunities
- keynote speaker & diversity of course options
- organization, selection of courses and choice of keynote speakers
- venues, food, introductions. D. Jones-Middleton, Carly's keynote speech- very well prepared! Very Interesting networking opportunities dinner presentation hot breakfast
- > scavenger hunt was a great way to break the ice, start meeting people so many people were welcoming and inclusive, making newcomers feel comfortable.
- ➤ In enjoyed the networking opportunities (scavenger hunt); the emergency trailers; the meals. Great conference bag and swag1 All guest speakers were excellent
- enjoyed connecting with others enjoyed and felt encouraged and motivated in workshops in session - collaboration and discussion location
- Accredited Courses Venue Location
- Indigenous Culture, Meet and Greet, Team Rubicon Networking Comradery, inclusivity
- Everything
- High River exercise was excellent Carly was captivating Well organized, relaxed, fun and informative Pre-event registration Hotel and Civic Centre close
- Opportunity to network with volunteers
- The speakers in the Am, noon and banquet
- Sandra Crisis Intervention was really useful and great learning.
- Exhibitor tables for opportunities to connect with partners DPS being invited to come again
- Opportunities to connect with lots of different groups. Excellent venue, with easy access to everything and good food. Good speakers, so much useful info
- Delegate bags came in very handy over the weekend. Applies were amazing on Friday Wildfire Panel Discussion Jennifer Mcclarty
- Good pace of events Excellent Keynote and whole group presentations keynote speakers' handouts
- Networking Meeting all delegates
- Open discussion with people attending sessions Good workshop variety
- Crisis communication workshop and Emergency preparedness workshop- both excellent presentations
- Meeting up with old friends and making new ones The Meet and Greet workshop emergency response info/bags
- Carly Benson's presentation Hot breakfast
- meeting new people John McEwen best presenter so easy to absorb his presentation Day moved smoothly Easy to find information
- The speakers were great to talk to and engaging The Civic Centre is an excellent location and space
- Great workshop opportunities. Lessen course length to offer to more participants. 1/2 day workshops duplicated Location was great with hotels so close Really liked that you offered JIBC Full Courses
- Mixed group of experience and resources within communities
- Networking, hearing actual stories including what did and didn't work





Two improvements you would like considered

RESPONSES

- Remind people to be quiet during presentations. Remind for details sign in/out, breakfast for everyone, etc. Beginning classes, intermediate classes and advanced classes. This would help me choose my courses 2018 Panel some inappropriate comments
- Always too many things I want to see. Taping and putting workshops like Williams Lake Recovery and panel discussions available on stick or hardcopy if vol. can't go to all.
- Breakfast more traditional not so "fast foodish" More interactive More courses with hands on learning (involvement)
- ➤ Better breakfast If there are going to be speakers on Friday night consider seating needs of delegates. Make sure the course description is accurate to what it going to happen
- The first breakfast felt like I was eating dessert new courses
- the initial evening intro speeches were difficult to hear at times due to the lack of distance from speakers.
- ➤ The venue really needs to be considerate of the noise they create next to a presentation. NOT acceptable banging & clanging through Sunday AM presentation.
- nothing weather!!
- > Saturday was very full it was impossible to get outside and see people at the tables or the vehicles outside. It would have been nice to have had time scheduled to move through the tables and the outdoor vehicles/trailers
- ➤ All the acronyms should give a list at the beginning 2. should start at 8am Reg and Ref course was a lot of just reading. Could have been more interactive.
- ➤ Shorter speaker after dinner. During session have a break out to stretch, move around so it is not long time of sitting. 5 minutes of stretching, laughing is great to refocus
- > Are the speakers (ie. Carly Benson) meant for staff, or volunteers?
- Registering by first name was confusing. Use signs to let people know when registering by first name. better breakfast and snacks at breaks
- > That this conference be offered during the work week
- sound system and seating at welcome reception speeches were unexpected More general time for Q&A - panelist answers more succinct
- breakfasts and snacks
- Pulspoint and CPR did not get enough promotion and there was no time to attend. I think only 1 person managed to attend Too much downtime that could be utilized at meal time to make the schedule tighter
- > make presentations available
- information also tailored to small communities' assets for rural communities EMBC update should be for everyone to hear; networking exercise for everyone
- Province in draft stages for response to mass care in event of catastrophic event such as earthquake more time to walk between sessions more decaf coffee
- better breakfast i'm not an egg eater warm breakfasts both days.
- increase registration price to have a hot breakfast on Saturday Give out baskets throughout Saturday.
- ongoing cultural awareness course mentor a group in the SE to do a similar event!
- To allow more time for cultural awareness
- > more reports on ESS Communities Like recognition
- Leave snacks out (pastry and fruit) I wanted to be in more courses but was unable to due to scheduling conflicts Proper breakfast on Saturday Snacks for coffee break
- breakfast on Saturday morning, not really a lunch break with speeches, could use more of that time for networking and to have a break. Need snacks at break





- ➤ There was nothing gluten free for breakfast on Saturday and no goodies at coffee times. I had nothing to eat from Friday evening to Saturday lunch.
- note sure it was all good
- Possibly sharing presentations with attendees
- Friday evening reception more seating, standing we could not necessarily see or hear
- Fruit at coffee times hungry! More assistance upon arrival didn't know to sign in on Day 1 of event, didn't know about breakfast/food. more time for courses they are too rushed; no presentations at the meet and greet reception
- Courses/presentations offered with focus on rural/remote and indigenous issues/impacts and experiences. Could there be a place for an interactive session with remote/rural/indigenous participants to express/explain applicable issues/concerns/questions/impacts for awareness purposes
- a more substantial breakfast in the mornings
- more days or options/times for courses/workshops. there were several I wanted to take better pacing - too much was crammed into too little time clearer agenda
- more sustainable breakfast more room(space) in resource acquisition course warm breakfast, special diets at breakfast
- mid-morning snacks
- everyone had poor PowerPoint programs with exception of the Be Prepared presentation Exhibitor table on social night Don't get too big
- Saturday was a very long day, maybe finish by 8pm
- Organizations that should be invited like PGNAETA, CSFS, CSTC, First Nations Organizations Saturday morning breakfast was not good, more options with protein. Entertainment
- Handouts or notes printed or by email
- Notice many passionate people with incomplete response plans, I suggest sessions with specific outcomes and instructions rather than vague direction
- > starting on time
- Growing larger should numbers be capped!! Smaller communities can't volunteer to put on NESST
- Seating during the registration event; better communication of when meals are happening (missed Sun breakfast)
- food breakfast at 7:30 was over by 8:30 shouldn't have been early. If conference is providing breakfast it shouldn't be just pastries. Rooms were small for workshops
- > snacks at coffee
- If cold breakfast is served it should still include a protein (ie. yoghurt or cheese)- Ensure presentations start on time and don't run over (unable to attend Hands only CPR training).
- ➤ Have portable mikes when taking questions from the floor Course descriptions on name tags same as agenda no seating at opener many seniors as volunteers Turn us loose earlier on Saturday it's been a long day Presenters better able/willing to adapt presentation to the attendee's expectations & needs
- More communication with first nation communities. Many did not know about the conference. More advertising with Regional Districts So many great workshops but could only take 2. Would have liked more. 2 days is not enough
- > Check in to be done by last name Website better information and more up to date
- More comfortable rooms/chairs more space. More Coffee ran out several times Saturday Breakfast

Additional Comments





RESPONSES

- Entry note: participant indicated two options for Conflict resolution Excellent for afternoon, Average for morning.
- Again. Fabulous job wonderful venue and hotels close. Very nice delegate bags. My new volunte ers were blown away by the weekend. great job organizers
- ➤ I found the courses were not what I was expecting. Better course descriptions would help. Emergency preparedness was an eye opener!!
- More variety in the food choices. Keep the wi-fi available to the end of the conference
- C. Silva good info but needs to speak to the "whole" room -not just half. Thanks for changing the breakfast plan I thought the organizers did an excellent job.
- > Thank you for a great experience!
- ➤ The breakfast the first morning was not adequate. Yogurt, granola, hardboiled eggs (protein) would have been good. Mass care final workshop was good with a lot of information but needs to be more engaging to keep people's attention. I learned a wealth of knowledge, thank you
- ➤ Cultural Awareness course spent the whole session doing personal intros and asking a question, but that used all the time and then no one's questions got answered. Poorly organized session. Unfortunately, didn't learn anything which was frustrating
- > Documentation provide computers great event overall thank you!
- Email agenda to all attendees, some did not receive any information Empathy drill/tabletop needs to be an all-day workshop
- > have a rule of etiquette too many side conversations disrupting the presentations
- ➤ Is there a way to share a delegate list with contact information & company name & title? In delegate bags, or in program?
- This training is very important for Northern BC. Thanks to Deborah for leading this, and for all the people who help organize this. Debbie Middleton is an amazing lady
- ➤ I think this conference is doing a great jog changing to be current and relevant Excellent venue. Best conference I have been to in quite some time. Thank you
- > fantastic event thank you! Check in by first name was confusing warm breakfast first day fruit on second would have been okay after the
- fabulous meal on Saturday Appreciated that the EMBC Update was directed at community preparedness This was an excellent well-planned conference. Enjoyable
- > 1st conference. It was excellent, I learned so much.
- > very nice to have NESST WIFI during Saturday, seemed unavailable on Sunday. Very inspiring, uplifting and affirming weekend! let participants know the protocol to sign in/out
- love this event- so informing and inspiring!!
- Repeat modernization with larger capacity for more participants Special thank you to Civic Centre for awesome food and service Such a friendly informative event
- ➤ Thank you all
- Indigenous Course was very disappointing, there was no learning and not what was in description. Good job team
- Name changes for workshops causing some confusion
- > Would like more info about the local area so I know where to go during "off' hours Why not add/offer JIBC course for the 2 days prior to the conference
- Great food in the evening
- ➤ Would have been good to invite aboriginal organizations that assisted in the fires last year, like PGNAETA, CSFS, FNHA





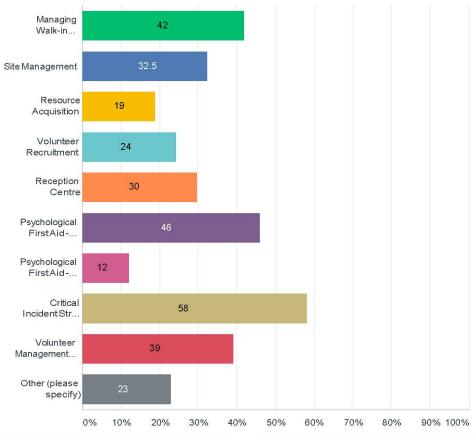
RESPONSES

- Telegraph Creek- Speaker. Back to certificates for years served includes all attendees.
- Identify how participants can get a copy of the presentations
- games/exercises at the reception would (small and short) and directing people to move beyond their circle and interact with people they didn't know would have been good. reception may have been better at a later/earlier start time so that people would have time to have a proper dinner.
- Set up a time for a practice fire drill, or evacuation drill to see how everyone works together. Full day Empathy etc. and Selfcare
- > Start on time. Host 2020 during a work week, not on the weekend. Hand out PowerPoint presentations as copies or email.
- Important for table tops, please ensure each table has someone with local knowledge I had to draw a map of where Gingolx, etc. were located and provided local knowledge for the community represented
- > Hot breakfasts for both days
- short stretch sessions during courses activities to do in host community. i.e. nice walk up Connaught Hill from NESST location in PG I needed a reminder to sign in. Team Rubicon presenter profile wasn't in the program - awesome program/team and speaker
- > Tour of places in Prince George (e.g. there's an excellent winery, fish hatchery, etc.) Could be optional Great options for courses watch what you put on at the same time
- > would be nice to see this valuable conference in Kamloops Entertainment to spruce dinners up
- > would like more time to interact with fellow delegates for networking longer maybe 3-4 days
- Have a drop off spot for JIBC tests to be handed in.
- > Lengthen the conference over 3 days





Help us plan the course, workshops and exercises that interestedyou most for NESST 2020. Select all that you would like to see included:



ì	SHC
	SUG

Managing Walk-in Volunteers	31
Site Management	24
Resource Acquisition	14
Volunteer Recruitment	18
Reception Centre	22
Psychological First Aid - Level 1	34
Psychological First Aid - Level 2	9
Critical Incident stress	43
Management	40
Volunteer Management Systems	29

OTHER (PLEASE SPECIFY)

1-day casualty simulation

Programs for High School Students to volunteer with ESS.

Group lodging

Psychological First Aid- Peer Training

Effective communication or information flow

GL Management, host community preps

Empathy how to

Cultural awareness

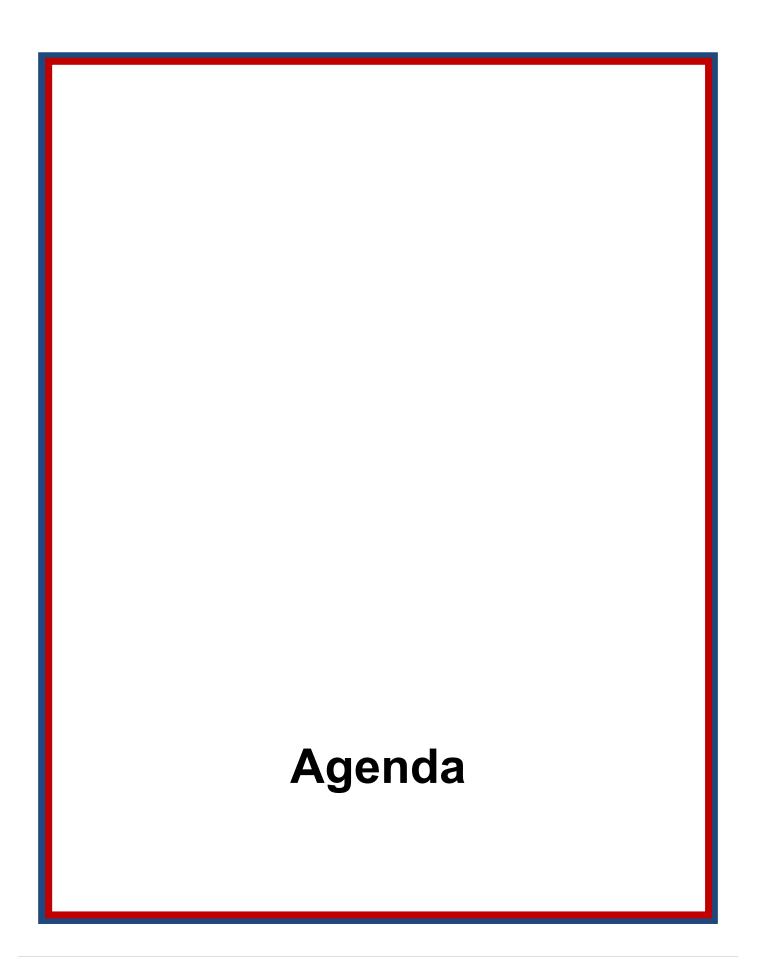
Documentation

Meet and Greet

Group Lodging

Conflict resolution/problem solving (I would love to

take that)





Northern Emergency Support Service Training Weekend Agenda



T 0040

	SST 2	2019	AGENDA
DAY APRIL	12		
1800		Networking Event and Registration	
URDAY API	RIL 13		
0730 - 0845	Breakfast	SPOTLIGHT SPEAKER	
0900 - 1630	All Day Courses	Registration and Referrals Conflict Resolution / Collaborative Problem Solving Resource Acquisition	RM 207 RM 208 RM 206
900 - 1200	Morning Course	Incident Command System 100	RM 204-205
900 - 1015	Morning Workshops	Northern Health Authority Recovery in Williams Lake 2017 Wildfires	RM 201-203 RM 101
1015 - 1045	Coffee Break		
1045 - 1200	Morning Workshops	2018 Wildfires Panel Discussion Indigenous Cultural Awareness	RM 101 RM 201-203
1200 - 1330	Lunch	SPOTLIGHT SPEAKER	
1330 - 1630	Afternoon Workshops & Courses	Preparing your Reception Centre with Harm Reduction Documentation Meet and Greet Incident Command System 100	RM 203 RM 201-202 RM 101 RM 204-205
1445 - 1515	Coffee Break		
1800	Dinner	KEYNOTE SPEAKER	
IDAY APRIL	. 14		LAST AND DESCRIPTION OF THE PARTY OF THE PAR
0730 - 0845	Breakfast	PLENARY SESSION	
		Operation Mass Care Tabletop Exercise	RM 204-206
Morning Breakout	Morning Breakout	EMBC Update: What's new in Public Education (Prepare refresher, Master of Disaster Gr 5-8 school program), El Modernization and Mass Care	
0915 - 1200 Sessions		Drill/Tabletop to Practice Interviewing with Empathy, Leventh Fundamentals etc.	vel 1 RM 201-202
		Using Yoga in Your Work™	RM 208
		Using Yoga in Your Work™	RM 208



Costs





	Actual	Actual
	2019	2018
Attendees	209	131
Revenue		
Sponsor Contributions - Paid	15,750.00	12,000.00
Delegate Bag Contributions - Cash	0.00	3,650.00
Bar Proceeds	0.00	849.05
Volunteer Registration Fees - Paid	24801.00	10,525.00
First Nations Bursary	5,000.00	
Prior Year Surplus	7,159.26	3,955.72
Total Cash Collected	52,710.26	30,979.77
Sponsor Contributions - Outstanding	3,000.00	0.00
Volunteer Registration Fees - Outstanding	900.00	1,575.00
Total Cash Outstanding	3,900.00	1,575.00
Delegate Bag Contributions - In Kind	0.00	3,640.64
In Kind Contribution - Facility	0.00	3,135.00
Total In Kind Value	0.00	6,775.64
Total Revenue	56,610.26	39,330.41
Expenses		
Bar	0.00	857.65
Delegate Bags - Cash	5,602.07	3,776.15
Entertainment	0.00	500.00
First Nations Bursary	3,772.08	
Friday Night Networking	3,877.38	986.00
Instructor (Fee, Travel)	3,448.93	1,673.25
Meeting Costs	0.00	18.03
Printing	0.00	702.80
Refreshment Breaks & Meals	27,199.82	13,845.92
Registration/Web Design	0.00	1,021.52
Supplies (Décor, Bags, Presenter Gifts)	933.67	1,284.60
Transportation	0.00	250.00
Venue (rental, setup, AV Equipment)	6,038.74	476.19
Total Cash Expenses	50,872.68	25,392.11
Delegate Bags - In Kind	0.00	3,640.64
Venue (rental, setup, AV Equipment) - In Kind	0.00	3,135.00
Total In Kind Value	0.00	6,775.64
Total Expenses	50,872.68	32,167.75
Net Proceeds Deferred to NESST 2018	5,737.58	7,162.66



Sponsorship Acknowledgement





All sponsors were acknowledged on the Regional District of Bulkley-Nechako Protective Services homepage with logos which were links to the sponsor's individual website. Sponsors were also acknowledged on programs, signage at the event and during the Volunteer Appreciation Dinner.

"I would also like to thank all of our sponsors; their generosity has allowed us to keep the cost of this weekend to a minimum for attendees. This includes our course instructors, corporate donors, and the host communities that generously gave of their time and resources." – Deborah Jones-Middleton, Volunteer Appreciation Dinner























Event Photos

